

RUSA STARS Rethinking Resource Sharing Checklist Version 2: How your library can become a STAR!

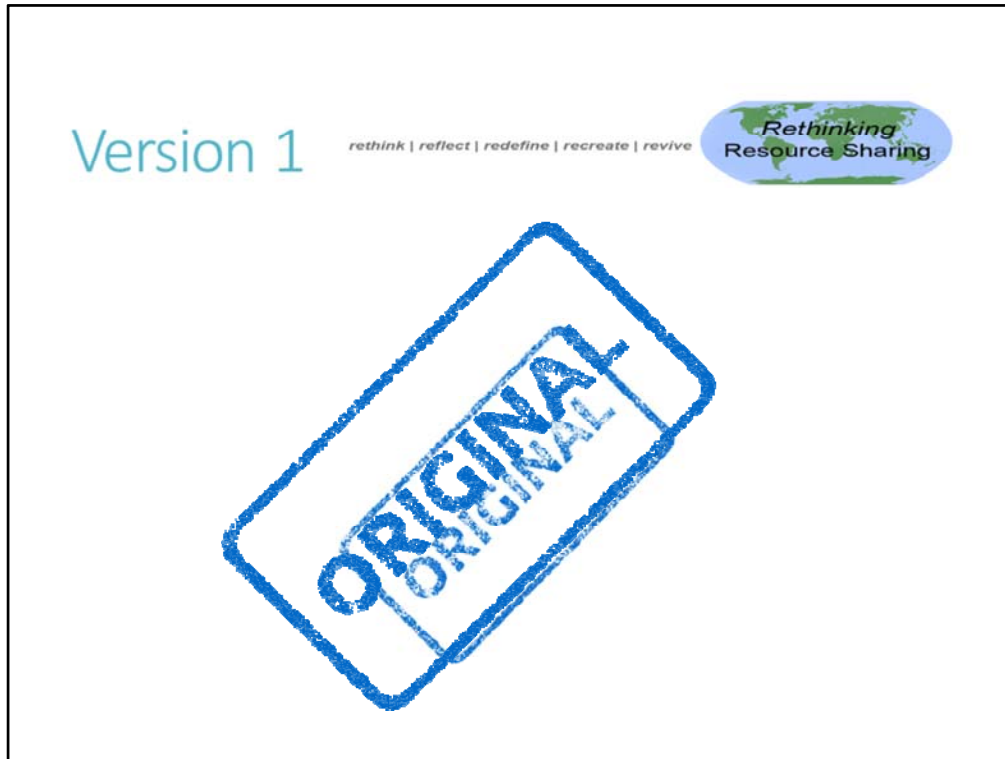
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Reaching Across Illinois Library System
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Rethinking Resource Sharing Initiatives History



Began with a small group of librarians who wrote a white paper: “it’s time again to think about resource sharing: a white paper”. The authors formed an organized group and created two forums, one in Chicago in 2005 and another in Denver in 2006. The participants consisted of staff from various library types as well as state libraries and vendors. The result of the forums was the groups identified solutions to resource sharing challenges. The popularity of the forums lead to expansion of the resource sharing initiative and in 2007, the expanded group created the Rethinking Resource Sharing Manifesto.



First launched 2011
Completed by 94 Libraries
Included 64 questions.



36 questions were added to version 2.
The scoring template is as follows:

Scoring: The highest possible score is 200. There are four STAR levels:

1 STAR: Participating libraries that are score between 120 and 139 points are engaged in 60%+ of activities/initiatives/services/policies represented in the Checklist and qualify for one STAR.

2 STARS: 140-159 points reflect engagement in 70%+ of activities/initiatives/services/policies represented in the Checklist and qualify for two STARS.

3 STARS: 160-179 points reflect engagement in 80%+ of activities/initiatives/services/policies represented in the Checklist and qualify for three STARS.

4 STARS: 180+ points reflect engagement in 90%+ of activities/ initiatives/services/policies represented in the Checklist and qualify for four STARS.

All STARS receive the Rethinking Resource Sharing STAR certificate and letter of recognition which affirms a library's commitment to rethinking resource sharing. This certificate can be shared with your library administration to help demonstrate that you are keeping up with best practices in resource sharing. If your library qualifies, a member of the Rethinking Resource Sharing Initiative will be in touch!

STAR Checklist

rethink | reflect | redefine | recreate | revive



The checklist can be viewed and completed here:

https://tufts.qualtrics.com/jfe/form/SV_cXPd0QGKjgCXHyB

The **ALA RUSA STARS Rethinking Resource Sharing STAR Checklist** provides library staff an opportunity to review and reflect on the policies and processes that comprise the resource sharing service they provide.



1) Restrictions shall only be imposed as necessary with the goal that the lowest-possible-barriers-to-fulfillment are presented to the user.

Discussion: Q5. Library responds to/updates lending and borrowing transactions within an average of 24 hours

2) Library users shall be given appropriate options for delivery format, method of delivery, and fulfillment type.

Discussion Q42. Library considers lending reference books or bound periodicals (perhaps as short term in library use loans.)

3) Global access to sharable resources shall be encouraged through formal and informal networking agreements.

Discussion Q47. Library loans non-returnable items to libraries outside of home country.

4) Sharable resources shall include those held in cultural institutions of all sorts.

Discussion Q53. Lending library digitizes items that cannot be loaned physically, within the confines of copyright and other legal restrictions i.e. digitizes public domain content and delivers electronically when physical loan is not possible.

5) Reference services shall be readily accessible from an initial "can't supply this" response.

Discussion Q61. ILL staff provides information on borrowing trends to collections staff to help inform collection development strategy.

6) Libraries should offer service at a fair price rather than refuse but should strive to achieve services that are not more expensive than commercial services.

Discussion Q67. Lending library charges reasonable fees that encourage, versus discourage, resource sharing.

7) Library registration should be as easy as signing up for commercial web based services. Everyone can be a library user.

Discussion Q79. Library makes every effort to serve local borrowers who are short-term guests of the institution or community.



Privacy/Security of Patron Information

Discussion Q83. Library purges records or removes patron name information from requests that have been completed according to local records management standards and practices.

- We do this now
- We plan to implement this in the next 12 months
- We do not do this

Evaluating Services

Discussion Q88. Library staff evaluates user needs and user satisfaction.

- We do this now
- We plan to implement this in the next 12 months
- We do not do this

Training and Staff Development

Discussion Q90. Library provides training manual with procedures and policies for staff.

Rethinking the RRS Manifesto

rethink | reflect | redefine | recreate | revive



What would you add to a library information and resource sharing manifesto today?

What are you doing in your ILL department that's especially innovative? What are you doing that works really well to meet user needs?

Keep Rethinking!

rethink | reflect | redefine | recreate | revive



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For more information: <http://rethinkingresourcesharing.org/>

Complete the checklist:

https://tufts.qualtrics.com/jfe/form/SV_1FIYMXSS6HM73tr

References:

Beubien, A. & Stevens, P. (2008). Rethinking Resource Sharing. *Resource Sharing & Information Networks* 19(1-2).

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The Rethinking Resource Sharing Initiative Inspiring Libraries. Empowering People. Annual Report July 2008 – June 2009